

Richstone Marble & Granite LLC

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Richstone Marble & Granite LLC Warranty

Richstone Marble & Granite warrants seam defects in workmanship and materials under normal use for a period of ten (5) years from the date of installation. During the Warranty Period, Richstone Marble & Granite will repair defects in the seam only. Richstone Marble & Granite expressly excludes from this Warranty any discolorations, stains, dark spots or fissures, which are typical occurring in the natural stones without proper care and maintenance.

Other Terms

Richstone Marble & Granite gives no other warranty express or implied and all implied warranties of merchantability and fitness for particular purpose are disclaimed. Richstone Marble & Granite will not be liable for any incidental, special or consequential damages or lost profits and under no circumstances. Richstone Marble & Granite cannot be liable for defective goods and cannot exceed the invoice price of such goods. This warranty shall govern the liability of Richstone Marble & Granite and supersedes any terms or conditions of Buyer’s purchase order or invoice.

This warranty excludes normal wear and tear by abusive use, commercial use, lack of appropriate maintenance, inadequate installation of the cabinets, flooring, and structure of the house, negligence, natural disasters, accidents, and acts of God. Services are warranted only to our direct customers and no warranty is extended to a third party. This warranty is non-transferrable.

And, chipping is part of wear and tear. However, if chipping does occur, please e-mail a photograph of the damage. A technician will take a look at the photograph and we can schedule a date and time to repair for discounted cost. However, if the chip is due to Richstone’s negligence during installation, we will repair this at no extra charge. The client can request repair outside of the warranty, a minimum of \$395 will be billed to client prior to the service request visit.

_____	_____	_____
Manager’s name	Signature	Date
_____	_____	_____
Customer’s name	Signature	Date